Problem 1 End of Life (EOL) Education Target Population Health Care Providers Community/Human Service Providers (i.e. clergy, home health aids, social workers, case managers, etc.) Community At Large

Solution/Recommendations

- Continuing Education Programs (part of certification and licensure)
- Mandatory EOL education as part of Core Curriculum for ALL health care professionals/ providers
- Specialized EOL education for providers that care specifically for Cancer/ EOL clients (e.g. oncologists, family practice, internal medicine, pediatricians, nurse practitioners, physician assistants, etc.)
- Promote Membership in and support of Professional Organizations whose mission is to focus on EOL issues
- Support professional EOL organizations/agencies in being proactive in outreach including community education, utilization of the media, speakers bureau, training of health care and insurance providers, and political advocacy
- Increase public awareness of existing educational resources such as websites and hotlines

- **Individual Family Members**
- Employers/Insurance Providers
- Politicians/Government

Content Areas to include:

- Recognition of Cultural/Religious Diversity
- End of Life Health Care Options
- End of Life Decision Making
- Management of Physical, Psychosocial, Spiritual Needs
- Communications Issues/Conflict Resolution
- Bereavement Issues

Problem 2

Improving Access to Care

Specialized Populations

- Pediatric, adult, geriatric
- Special needs groups
- Minority populations

Coordination of End of Life Care Services

- Rural/Urban Needs
- **Ensuring Continuum of Care**

Coverage of End of Life Services

Financial/Insurance Coverage

Availability of Beds

- Support the conduction of a needs assessment by a centralized coordinating Agency to identify gaps in resources for these specialized
- Implement educational initiatives and identify resources which target specialized populations as directed by the needs assessment
- Ensure availability and quality for EOL of care and ease to access care throughout the State including but not limited to inpatient hospice care
- Ensure timely discussions of and referrals to appropriate EOL therapies
- Promote the creation of Palliative Care Teams in Acute Care Settings
- Support extension of Medicare/MA hospice team coverage to all patients with a limited prognosis regardless of treatment choices
- Review and redesign Medicaid hospice benefit (for pediatric services) to support EOL needs:
 - Expand coverage for palliative therapies
 - Remove 6 month life expectancy criterion
 - Change Medicaid waiver guidelines
 - Mandate that insurers provide hospice benefits
 - Reimburse for bereavement services (support services)
 - Reimburse for respite services

Problem 3

Research into End of Life Care

- Quality Assurance
- Health Care Provider Shortage (i.e. Nurses)
- Physical, Psychosocial, and Spiritual Aspects of Care
- Care Giver Issues
- Health Services Systems/Programs

- Support and Funding for EOL Research
- Stimulate Interest in researching EOL issues
- Develop a statewide mechanism for coordination and dissemination of interdisciplinary EOL research in the various professional schools, professional organizations, private grants
- Support the development of a statewide, national and international data base on EOL research
- Support use of CRF for End of Life Research/Programs